Serenity Animal Hospital Boarding

Pet(s): _____

Drop-Off: _____ Pick-Up: _____ Pick-Up Time: _____

ROOM ACCOMODATIONS

CANINE: □ Comfort ($45) □ Luxury ($50) □ Deluxe ($55) □ Serenity ($60)
□ Playroom ($60) □ Presidential ($65) □ Multiple Dog (+$25 each)
FELINE: □ Feline Comfort ($30) □ Feline Luxury ($34) □ Multiple Cat (+$15 each)

MISCELLANEOUS FEES:
□ Sunday DO/PU ($20) □ Holiday DO/PU ($30) □ Holiday Fee ($25 per pet)
□ Specialty DO/PU ($10) □ Special Attn Pet ($15/night) □ IH Food ($1-$3/day)
□ Medication Administration: 1-4 meds: $5/day, 5+ meds: $10/day

($_____ x _____) + $_____ + $_____ = **TOTAL: $**_____
night rate # of nights misc. misc.

EXTRAS – Please clarify how often you want extras done. If a box is checked and the total is not filled out or you have not clarified with staff how many you want then it will be done once during stay.

Package Extras (COME WITH PHOTOS)		Single Extras	
□ DOG - High Energy $20/day/dog	____	□ DOG – Stroll $10/day/dog	____
□ DOG - Low Energy $12/day/dog	____	□ DOG – Lounge Time $6/day/dog	____
□ DOG - Treat Lovers $5/day/dog	____	□ CAT – TLC $4/day/cat	____
□ CAT - High Energy $12/day/cat	____	□ CAT – Lounge Time $3/day/cat	____
□ CAT - Low Energy $10/day/cat	____	□ Photo Updates $2/day	____

□ CAT – Take-Home Toy $3 □ DOG – Take-Home Toy $7 **TOTAL: $**_____

BATH / NAILS □ Dog <50lb Bath & TNT ($35) □ Dog >50lb Bath & TNT ($45)
□ Dog TNT ($22) □ Cat Bath & TNT ($40) □ Cat TNT ($15) □ Daily Brush-Out ($10/day)

TOTAL: $_____

PERMISSIONS FROM AGREEMENT: □ Appetite Stimulant □ IH Food □ Probiotic
□ Socialization □ Photo Release □ Calming Chews Staff Initals: _____

Emergency Contact/Pick-Up: _____

Signature of Owner_____

STAFF USE ONLY:
CANINE: _____DHLPCA _____ORALB _____CFLU _____CRV _____HWT _____FFT ___HWP ___FP
FELINE: _____RCP _____FELV _____FRV _____FFT _____FP
INITIALS: _____

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CANINE: _____DHLPCA _____ORALB _____CFLU _____CRV _____HWT _____FFT ___HWP ___FP
FELINE: _____RCP _____FELV _____FRV _____FFT _____FP
INITIALS: _____

FRIENDLY REMINDER TO PLEASE READ CAREFULLY

- **CANINE ANXIETY**: Boarding of a dog can make them fearful due to unfamiliar surroundings, smells, and sounds. We can offer a calming chew called ThunderWunders which are $2/day. These chews can help enhance your dog's overall mood and promote relaxation without causing drowsiness. **Please check (1) box below.**
  - ☐ Yes, my dog can have calming supplements if staff thinks it may benefit my dog during their stay(s).
  - ☐ No, my dog may not have any calming supplements. Call if there is a concern.

_____ **Initials**

- **CANINE/FELINE POOR APPETITE**: Boarding of a pet can be stressful and may result in lack of appetite. We keep track of every pet's food intake, and we do have a missed meal protocol in place if a pet is not eating. Following three missed meals, our next step is to add a different type of food to their meal (in-house kibble or canned food which is $1-3/day pending how much is used), or in more severe cases we would recommend an appetite stimulant or doctor interference. For current clients no exam is required to start an appetite stimulant and the charge is based on body weight of the pet, and for non-clients an exam by a veterinarian on staff is required in addition to cost of the medication, depending on body weight. **Please check (1) box below.**
  - ☐ Yes, my pet can have whatever is needed to entice them to eat, including examination as needed.
  - ☐ My pet can try in-house food if needed. Call prior to an appetite stimulant or examination.
  - ☐ No, my pet cannot have anything for poor appetite without contacting/notifying me.

_____ **Initials**

- **CANINE/FELINE PROBIOTIC**: Boarding of a pet can cause anxiety which may result in GI issues leading to runny stool. Fortiflora is a probiotic that can be added to your pet's meals for $2/day that can sometimes assist with this. If the issue persists after starting this then we will reach out about running a fecal test / getting your pet examined by a veterinarian on staff. **Please check (1) box below.**
  - ☐ Yes, my pet can start Fortflora if minor stool abnormalities occur.
  - ☐ No, my pet cannot have Fortiflora. Call with any concerns.

_____ **Initials**

- **PHOTO RELEASE**: We have a photo board in our lobby we like to showcase boarding pets on. We also occasionally do social media posts featuring boarding pets. **Please check (1) box below.**
  - ☐ Yes, I am okay with my pet(s) being posted in the lobby or on social media.
  - ☐ No, I do not want my pet(s) photos posted anywhere.

_____ **Initials**

- ****NEW OFFER****

  DOG SOCIALIZATION: During your dog's boarding stay, we offer supervised playtime with other dogs of similar size, energy-level, and temperament. While we take every reasonable precaution to ensure safety -- interactions between dogs carry inherent risks including the possibility of injury, illness, or stress. Due to needing to ensure we are fully staffed to properly socialize, there will be a $10/day charge if you would like your dog to play with others.
  - ☐ Yes, I understand the risk and possible cost associated, and I'd like to allow my dog to socialize.
  - ☐ No, I do not want my dog interacting with any other dogs.

_____ **Initials**

Medication Administration Policy

To ensure your pet receives the proper care and attention during their stay, medication administration fees apply to all pets requiring medications. The fee is based on the total number of medications administered per day:

1–4 medications: $5.00 per day

5 or more medications: $10.00 per day

Please ensure all medications are provided in their original containers with clear dosing instructions. All medications must be disclosed and approved at check-in. Thank you for trusting our team with your pet's care _____ **Initials**

ANYTHING YOU'D LIKE STAFF TO KNOW ABOUT YOUR PET(S)?

_____

_____

Owner's Signature: _____ **Date:** _____

Serenity Pet Resort Boarding Agreement

Owner Name(s): _____

Pet Name(s): _____

Drop-Off Date: _____ **Staff at Drop-Off:** _____

Please take your time as you go through this agreement and ask us if you have any questions. We keep these on file for (1) year. If you would like to fill one out every time, please let staff know when making your next reservation.

**************PLEASE READ CAREFULLY, ESPECIALLY BEFORE CHECKING A BOX***************

- Please be advised that while we take every necessary precaution to keep our facility clean and have very strict vaccination requirements, boarding your pet is potentially putting them at risk for contracting a contagious disease via aerosol form due to close confinement. **Serenity Pet Resort will not be held financially responsible should your pet contract a contagious disease since that is a risk you assume.** _____ **Initials**
- One of the advantages of boarding your pet(s) at Serenity Pet Resort is having veterinary services available should the need arise. **Please choose how you would like us to proceed should your pet(s) require medical attention, and we cannot reach you nor your emergency contact. We will always try to reach someone prior to treatment. Please check (1) box below.**
  - ☐ Please perform whatever services the vet deems necessary for the best care of my pet if no one is available.
  - ☐ I authorize up to $_____ in medical care until someone can be reached.
  - ☐ Do not administer any medical treatment until authorized. _____ **Initials**
- Serenity Pet Resort takes precautions to ensure all belongings, yours and ours alike, remain undamaged and get returned to you as you provided them to us. However, please be aware that things happen -- items may get lost in the laundry or your pet may destroy items when left alone overnight. While we have no fee if your pet destroys anything of ours, **Serenity Pet Resort will not be held financially responsible if your items get lost/destroyed OR if your pet ingests something that was okayed to be in their room by you at drop-off – staff will ask at drop-off every time.** _____ **Initials**
- We pride ourselves on having staff that are willing to work with all pet temperaments. Please beware that if we must schedule staff around your pet based on who can handle them best or have to take special precaution to best care for your pet and our staff, there will be an additional $15/night fee. **I understand that if my pet requires special attention and care, I may be subject to this fee.** _____ **Initials**
- **I agree to respect Serenity Pet Resort's hours of operation, and I will honor the times and dates I reserved to the best of my ability.** If you find yourself needing to pick up at a later date or time, we will do our best to accommodate you, but please understand we may not always be able to depending on our availability. Additionally, if you arrive for drop off or pick up outside normal hours of operation, additional fees will apply. Our business hours are posted on our door. _____ **Initials**
- **I agree to pay, in full, for services rendered by Serenity Pet Resort at the end of my pet's stay.** I understand that if my balance is not paid in full at pick-up that my account may be subject to collections or court fees unless otherwise authorized by Serenity Pet Resort management for any reason. _____ **Initials**
- **IF BOARDING FOR A LONGER STAY:** If you are dropping off for a lengthy stay, you may be required to pay a deposit at drop-off. We are accepting of boarding reservations with no set pick-up date established – however we require a copy of your license and a credit card on file which will be scanned in and stored with Serenity management after establishing a payment plan with you. **I have read and understand the stipulations for lengthy stays for my pet(s).** _____ **Initials**
- **IF BOARDING TWO PETS IN THE SAME ROOM:** I understand that animals that get along at home may become aggressive towards one another when placed in a new environment. Should your pets become aggressive toward each other, they will be separated immediately, and we will notify you. **I agree that Serenity Pet Resort is not financially responsible for any injuries that arise if my pets do not get along, and I agree to pay the difference in cost for separating my pets into different rooms should the occasion arise.** _____ **Initial**

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